

BIG MACHINE MUSIC CITY GRAND PRIX ACCESSIBILITY (ADA) INFORMATION

The following information should answer questions regarding accessibility at the Big Machine Music City Grand Prix. If you have any additional questions, contact us via email at: ada@musiccitygp.com

Festival Grounds

BMMCGP takes place in and around Nissan Stadium in Nashville, TN. As in any outdoor setting you will encounter various types of terrain. At BMMCGP that includes parking lots, sidewalks, grassy areas. It is reasonably flat with a few small rolling hills. From Rideshare drop off on Woodland to the track viewing platform is about 350 yards, and to the farthest viewing location is about 3/4 mile. Understand BMMCGP is a large site. Please, plan accordingly as there are some distances to be covered to get to all of the areas and stages on the site, and as with any outdoor setting, rain can impact the conditions.

Access Tent

Access Tent hours are the same as public gate times and is located near Gate 1. The Access Tent is where guests with disabilities can come to get information and request services. This is also the designated area for recharging wheelchairs, scooters, and other medical devices. Remember, guests use this power at their own risk, and the Big Machine Music City Grand Prix is not responsible for any personal equipment.

Entering the Festival

Parking is limited near the event site, so ride share drop off is recommended. You may enter the site through any gate, but below are our **RECOMMENDED** entrances for easier access to your preferred location.

Rideshare Drop off Location #1: Woodland St and S 1st St

- *Enter through Gate 2:* Bridge Outpost | Founders
- *Enter through Gate 3:* GA | Grandstands 1, 2, 3, 4, 5, 9, 10 | East Club | Turn 9 Suites | Interstate Drive Suite
- *Enter through Gate 4:* Grandstand 8 | Finish Line Suites | Pit Lane Suites | Turn 10 Suites

Rideshare Drop off Location #2: Woodland St and Interstate Drive

- *Enter through Gate 5:* Grandstand 11 | LaQuinta Suites

Rideshare Drop Off Location #3: Crutcher St and S 2nd St

- *Enter through Gate 6:* Grandstand 6, 7 | Raceday Hospitality | Starting Line Club | KVB Suite

Accessible Restrooms

There will be accessible porta-johns near the Accessible Viewing Platforms and in key areas throughout the festival grounds. The concourse level of Nissan Stadium is also open during the event and has permanent restroom facilities available.

Accessible Viewing Platforms

The Big Machine Music City Grand Prix will provide elevated Accessible Viewing for Track Viewing near the Finish Line and Grandstand 9 on the East side of the stadium. The Big Machine Music City Grand Prix will also provide elevated Accessible Viewing for Evening Concert Viewing at the Front of House location in front of the Main Stage located in Lot R1. These accessible viewing platforms are for guests who use wheelchairs, have significant mobility disabilities, or who have difficulty standing for long periods of time. Staff will manage the viewing platform accordingly to make sure all patrons are comfortable during busy times.

Golf Carts

Golf carts operate each day when the gates open until the gates close. Golf carts will be available to transport patrons with mobility impairments. Golf carts travel to and from parking lots and around the event site. Pick-up and drop-off points for golf cart transportation include the Access Tent inside the site footprint near Gate 1 on S. 1st St and/or any of the Accessible Viewing platforms. Any additional rules and guidelines, for golf cart transportation will be distributed on-site for patrons who might require this service.

Powered Mobility Devices

Guests with mobility disabilities are welcome to use motorized wheelchairs and three or four wheeled scooters at the Big Machine Music City Grand Prix. For safety reasons, guests may NOT use golf carts, all-terrain vehicles, two wheeled scooters or motorbikes, either in the venue itself, or in the parking areas.

Prescription Medicines

Prescriptions must have a prescription label. Photo ID must match the prescription label. For the safety of our staff please dispose of all medical waste/syringes in the proper receptacles in our stadium restrooms.

Special Dietary Needs

If a patron has special medical dietary restrictions, a personal amount of food will be allowed in if accompanied by a doctor's note. Please contact ada@musiccitygp.com with any questions or concerns.

Sensory Needs / Mother's Lounges

Guests with sensory needs can check out KultureCity Sensory Kits at our Fan Services window in Section 124 or at our Interior Gate 3 Fan Services location. Sensory Kits include noise cancelling headphones, fidget items, and emotional rating cards. Our sensory room was designed by medical professionals specifically for the needs of those who may need a quieter and more secure environment while attending an event. We also have quiet areas located in the Mother's Lounges which our fan services team can escort you too.

Interpreting Services

Please make your requests as early as possible, and no later than 4 weeks prior to the Big Machine Music City Grand Prix. Send request to ada@musiccitygp.com

Additional Auxiliary Aids and Services

For any other requests or questions regarding auxiliary aids and/or services not covered in the paragraphs above, please email us at ada@musiccitygp.com

SERVICE ANIMALS – Definition and Policies

The Big Machine Music City Grand Prix welcomes and supports the rights and attendance of all persons with disabilities that rely on the special skills of a trained service animal. What we DO NOT support, nor will tolerate, are pets being misrepresented by their owners as service animals, when in fact they are not. So please, don't do it. Leave your pet at home. We mean it!

Service Animal Definition:

A 'service animal' means "any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability. The work or tasks performed by a service animal must be directly related to the handler's disability."

Emotional support or comfort animals are not considered service animals under the ADA and therefore are not allowed at the Big Machine Music City Grand Prix.

Please note that all service dogs, including those from out of state are subject to local dog ordinances, which includes a **valid rabies certificate**.

Service Animal Policies:

For our patrons with disabilities who wish to bring their legitimate service animal to the Big Machine Music City Grand Prix, we ask that you review and follow the policies outlined below:

1. Service animals must be accompanied by the handler with the disability at all times.
2. Service animals must be under the control and supervision of their handler at all times.
3. Service animals are not permitted to be left unattended under any circumstances.
4. Handlers are required to be prepared for, and clean-up after, their animals at all times.
5. We reserve the right to remove and/or refuse access to any service animal from the venue if that animal is deemed to be a health or safety threat to festival patrons, staff, or other service animals, or in violation of these policies.